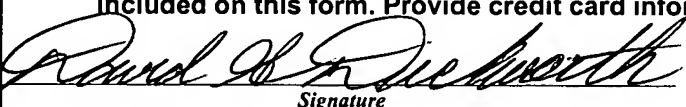
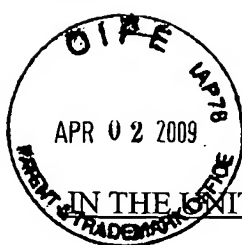


04-03-09

JFW

<b>AMENDMENT TRANSMITTAL LETTER (Small Entity)</b>				Docket No. <b>791-P-1-USA</b>	
Applicant(s): <b>Andrew S. Holmes; Kevin D. Knoop</b>					
Application No. <b>10/820,917</b>	Filing Date <b>April 8, 2004</b>	Examiner <b>Gerald Gauthier</b>	Customer No. <b>71850</b>	Group Art Unit <b>2614</b>	Confirmation No. <b>8767</b>
Invention: <b>SYSTEM FOR REQUESTING SERVICE OF A MACHINE</b>					
<b>COMMISSIONER FOR PATENTS:</b>					
Transmitted herewith is an amendment in the above-identified application.					
<input checked="" type="checkbox"/> Applicant claims small entity status. See 37 CFR 1.27					
The fee has been calculated and is transmitted as shown below.					
<b>CLAIMS AS AMENDED</b>					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	8 -	20 =	0	x \$26.00	\$0.00
INDEP. CLAIMS	3 -	3 =	0	x \$110.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
<b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT</b>					<b>\$0.00</b>
<input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. <input type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17. <input type="checkbox"/> Payment by credit card. Form PTO-2038 is attached. <b>WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.</b>					
 Signature			Dated: <b>April 1, 2009</b>		
<b>David G. Duckworth</b> <b>Reg. No. 39,516</b> <b>RUSSO &amp; DUCKWORTH, LLP</b> <b>9090 Irvine Center Drive, 2nd Floor</b> <b>Irvine, CA 92618</b> <b>(949) 724-1255</b>			I certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on _____ (Date)		
CC:			Signature of Person Mailing Correspondence		
			Typed or Printed Name of Person Mailing Correspondence		



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Andrew S. Holmes; Kevin D. Knoop  
Application No: 10/820,917  
Filed: April 8, 2004  
Title: SYSTEM FOR REQUESTING  
SERVICE OF A MACHINE

Examiner: Gerald Gauthier  
Art Unit: 2614  
Confirmation No. 8767

AMENDMENT, TELEPHONE INTERVIEW SUMMARY  
AND REQUEST FOR RECONSIDERATION

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action of March 18, 2009 and the telephone interview of March 27, 2009, please amend the claims as follows.

In the Claims

Please amend Claims 1 - 8 as follows.